

Kaseya VSA Professional

Enterprise-class IT systems management in a single pane of glass for any size business that is easy to buy, easy to deploy, and easy to use!

As an IT Professional, you carry the responsibility of maintaining the lifeline of the systems you manage to ensure business goals are being met while maximizing end user productivity. Despite budget restraints, reduction in personnel and often limited resources you have a commitment to:

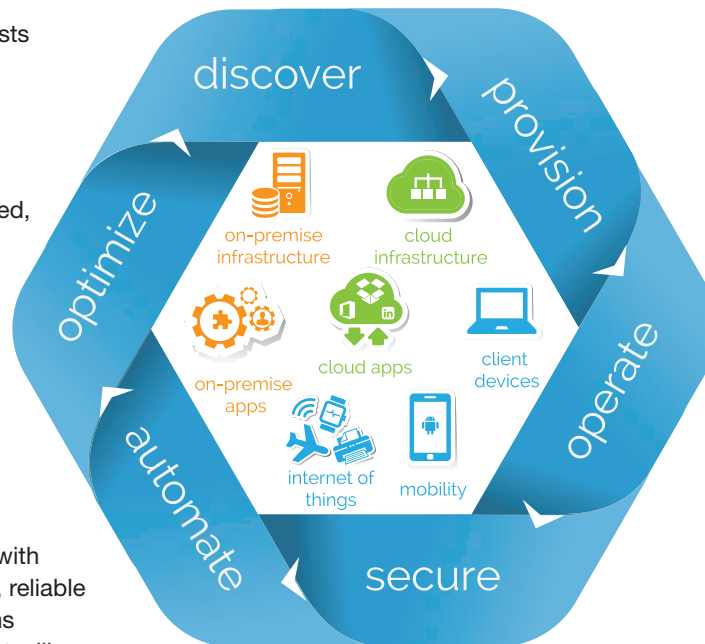
- Reduce operational costs
- Improve efficiency and increase productivity
- Provide consistent IT service levels
- Implement an automated, process driven model
- Exceed internal and external customer expectations
- Focus on strategic initiatives
- Manage IT as your company continues to grow

You can accomplish this with a comprehensive, secure, reliable and full service IT Systems Management Solution that will meet your needs today and provide the scalability you need for the future.

Kaseya VSA Professional is the ultimate solution for managing and automating your IT environment. With Kaseya, IT professionals can improve service delivery and increase IT efficiency. With flexible payment terms, optional configurations, multiple domain capabilities, in both cloud-based and on-premise offerings, IT organizations of all sizes can experience the benefits of enterprise-class IT management.

Capabilities

- **Automated Systems Management** has hundreds of built-in automated processes such as monitoring, configuration changes, cleanup and maintenance routines, disk management, networktesting and more.
- **Antivirus** provides complete protection on networks and beyond from potentially dangerous programs and network attacks.
- **Audit and Inventory** performs fast, accurate and up-to-date scans of computers and servers. Deployable over the LAN, WAN, and Internet.
- **Backup** implements real-time automated remote backup, disk imaging, file level remote backup and bare metal restore for Windows servers and workstations.
- **Desktop Migration** automates the backup and collection of user settings. Redirect them to another machine and have them working with the same settings as before.
- **Discovery** allows you to automatically find, categorize and see details on all network attached devices without requiring credentials or software deployed to each device and provides a unified view of the entire network.
- **Info Center** robust management reporting has all the information you need to effectively manage and convey the status of the network infrastructure and communicate the value of your services.



KEY BENEFITS:

- Lightweight and efficient agent technology for Windows, Linux and Mac operating systems
- Complete audit and inventory of installed software and hardware configurations
- User-defined system and device monitoring
- Security & business continuity solutions to match business requirements
- Fast, reliable remote control from anywhere to anyplace at anytime
- End user self-service portal and ticket submission
- Comprehensive dashboards and customizable reporting
- Automated patch deployment and approval process
- Rules-based software deployment
- Flexible administration & customization

Why Kaseya?

- Easy deployment means rapid ROI
- Flexible deployment options, including the Kaseya IT Management Cloud
- Discover and manage all IT assets from a single pane of glass
- Automate routine IT tasks to reduce support costs and dramatically improve service levels
- Proven business accelerator with millions of managed machines worldwide

- **Mobile Help Desk** service desk management application for technicians and service desk managers who need access in the hallway or at home while ensuring escalation policies and incident remediation are properly followed.
- **Monitoring** implements proactive, user-defined system monitoring with instant notification of problems or changes such as low disk space, processor spikes and memory issues.
- **Network Discovery & Network Monitoring** finds all IP-based devices connected and interconnected to a network or networks, catalogs them within the system and allows you to manage them.
- **Online Backup** allows organizations to conduct remote folder and file-level backups of distributed desktops, laptops and servers that can be accessed and restored to any machine at any point in time.
- **Patch Management** automatically keeps servers, workstations and remote computers with the latest important security patches and updates.
- **Policy Management** streamlines the process of creating, setting and remotely applying IT policies to groups of systems across a distributed organization.
- **Remote Access** provides a single machine interface to give you full control with minimal end user interruption to machines on any remote network.
- **Service Desk** provides a comprehensive and flexible workflow-driven approach to service management allowing automation and remediation integration across all of Kaseya.



Effectively manage and convey the status of the network infrastructure and communicate the value of your IT service delivery.

ABOUT KASEYA

Kaseya is the leading provider of cloud-based IT management software. Kaseya solutions allow Managed Service Providers (MSPs) and IT organizations to efficiently manage IT in order to drive IT service and business success. Offered as both an industry-leading cloud solution and on-premise software, Kaseya solutions empower MSPs and mid-sized enterprises to command all of IT centrally, manage remote and distributed environments with ease, and automate across IT management functions. Kaseya solutions are in use by more than 10,000 customers worldwide in a wide variety of industries, including retail, manufacturing, healthcare, education, government, media, technology, finance, and more. Kaseya is privately held with a presence in over 20 countries. To learn more, please visit www.kaseya.com

Our products are highly configurable to meet each customer's specific need.

Kaseya VSA Professional

- Audit and Inventory
- Configuration Management
- Desktop Policy Management
- Desktop Migration
- Directory Services
- Discovery
- Endpoint Management
- Info Center
- Monitoring
- Network Monitor
- Patch Management
- Policy Management
- Remote Control
- Ticketing
- Time Tracking

These **Add-On Modules** also available:

- Enterprise Mobility Management (EMM)
- Antivirus
- Backup and Recovery
- Online Backup
- Service Desk and Service Billing
- Software Deployment & Update

Minimum Kaseya Agent Requirements

- 333 MHz CPU or greater
- 128 MB of RAM
- 100 MB of free disk space
- Network Interface Card (NIC) or modem
- Microsoft Windows XP SP3, Vista, 7, 8, 8.1, 10, Server 2003, 2003 R2, 2008, 2008 R2, 2012, 2012 R2
- Apple OS X version 10.7.5 through 10.9 or above. Intel only
- TCP/IP Outbound Port 5721
- No Inbound Ports